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Introduction



The third Annual Martial Arts Benchmark Report is the most comprehensive collection and analysis of business data in the industry. From finance to facility, we are committed to addressing every aspect of your martial arts business.

This year's report depicts 465 survey responses, over 100 more than last year, and is segmented by number of active students into three primary classifications: **Small**, **Medium** and **Large** schools. The fourth classification, nicknamed "**Champions**," highlights the most profitable martial arts businesses from our survey. These Champions earn at least \$7,000 in profits month-over-month.

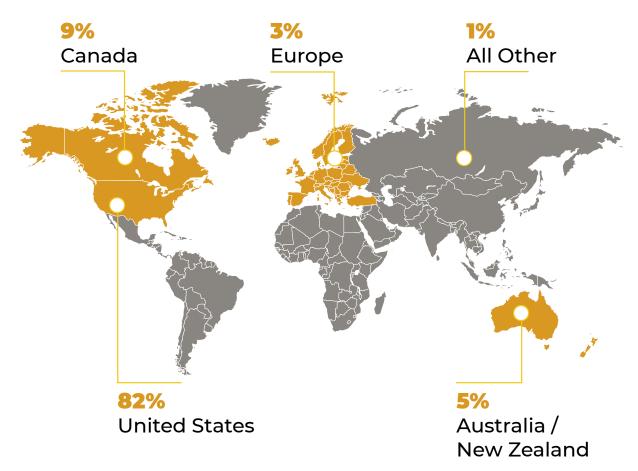
We are fueled by our passion to help every school owner master their business, grow their community and delight their students, and we want this report to help more schools achieve the Champions rank.



Zenplanner

Demographics

REGION



BUSINESS SIZE

Number of Students



Small 0-75 | Median: **36**



Medium 76-200 | Median: **125**



Large 201+ | Median: **300**

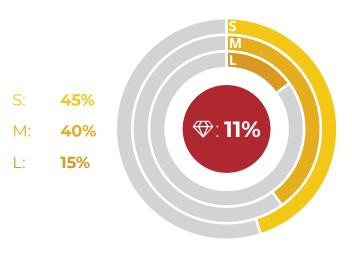


Champions Median: **208**

Smallest: 65 | Largest: 700

\$7000+ in monthly profits

Percentage of Surveyed Schools



Demographics

YEARS IN BUSINESS



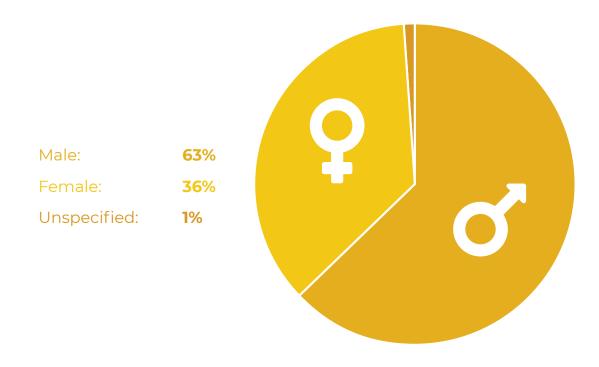


Champions are in it for the long haul.

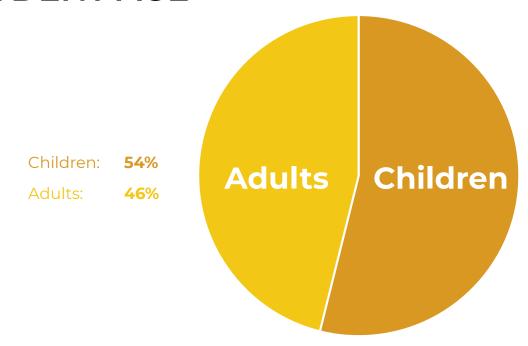
If martial arts business owners have superpowers, they are patience and discipline. These traits clearly matter as most of our Champions have been in business for at least five years. Data would suggest they use each year in business to learn and grow.

Demographics

STUDENT GENDER



STUDENT AGE





Facility Size

MEDIAN FACILITY SIZE







Large





MEDIAN SQUARE FOOT PER STUDENT



Small



Medium



Large





Facility Size

MEDIAN MAT & TRAINING AREA









Small Medium

Large



MEDIAN MAT & TRAINING AREA PER STUDENT







Medium



Large

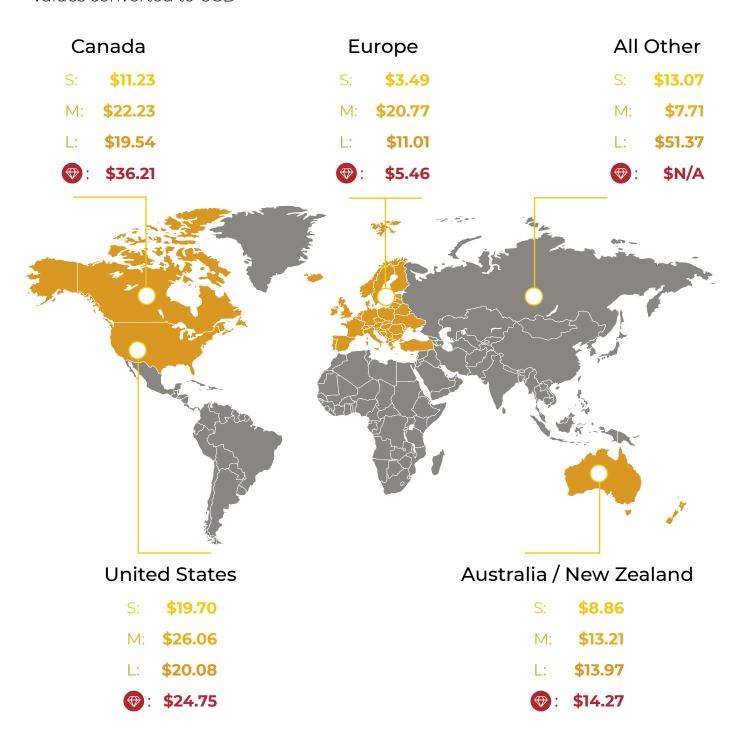




Facility Size

AVERAGE RENT PER SQUARE FOOT BY REGION

Values converted to USD





Zenplanner

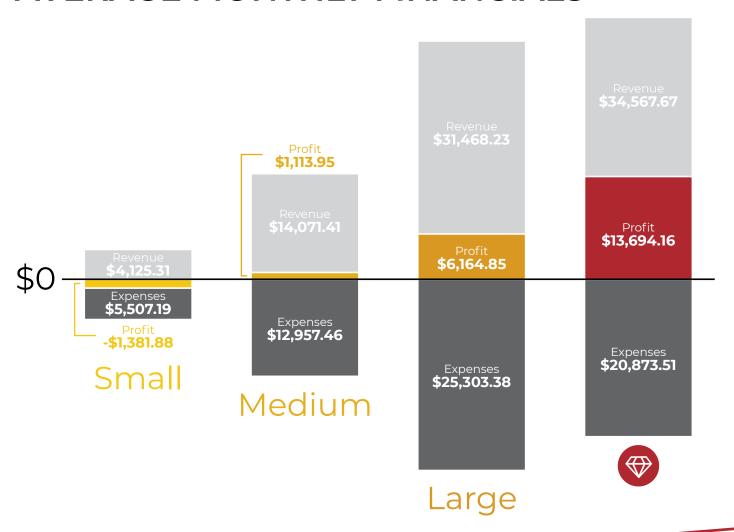
AVERAGE MONTHLY FINANCIALS

| Revenue | Small | Medium | Large | |
|-----------------------|------------|-------------|-------------|-------------|
| Student Agreements | \$2,332.00 | \$9,244.22 | \$24,535.19 | \$24,913.25 |
| Events | \$348.67 | \$1,885.92 | \$1,514.21 | \$3,488.07 |
| Testing & Promotions | \$266.29 | \$1,146.41 | \$2,146.18 | \$2,563.33 |
| Merchandise | \$589.82 | \$986.44 | \$1,805.69 | \$2,121.88 |
| Other | \$588.53 | \$808.42 | \$1,466.96 | \$1,481.14 |
| Total Monthly Revenue | \$4,125.31 | \$14,071.41 | \$31,468.23 | \$34,567.67 |

| Expenses | Small | Medium | Large | |
|------------------------|------------|-------------|-------------|-------------|
| Payroll | \$1,372.71 | \$3,901.22 | \$12,209.76 | \$8,110.83 |
| Rent / Mortgage | \$1,582.22 | \$3,148.47 | \$4,544.75 | \$4,016.06 |
| Commissions | \$900.00 | \$873.90 | \$1,275.49 | \$1,264.17 |
| Other Personnel | \$314.38 | \$927.94 | \$1,035.39 | \$926.62 |
| Uniforms & Gear | \$185.72 | \$592.19 | \$1,023.85 | \$1,022.02 |
| Utilities & Expenses | \$226.35 | \$689.70 | \$882.62 | \$849.66 |
| Marketing | \$217.29 | \$457.68 | \$828.71 | \$704.85 |
| Processing Fees | \$120.20 | \$261.40 | \$956.26 | \$620.00 |
| Coaching Fees | \$205.00 | \$397.66 | \$572.99 | \$664.92 |
| Insurance | \$110.14 | \$226.03 | \$606.54 | \$397.90 |
| Other Expenses | \$273.18 | \$1,481.27 | \$1,367.02 | \$2,296.48 |
| Total Monthly Expenses | \$5,507.19 | \$12,957.46 | \$25,303.38 | \$20,873.51 |

| Profit | Small | Medium | Large | ₩ |
|-----------------|-------------|------------|------------|-------------|
| Monthly Average | -\$1,381.88 | \$1,113.95 | \$6,164.85 | \$13,694.16 |

AVERAGE MONTHLY FINANCIALS

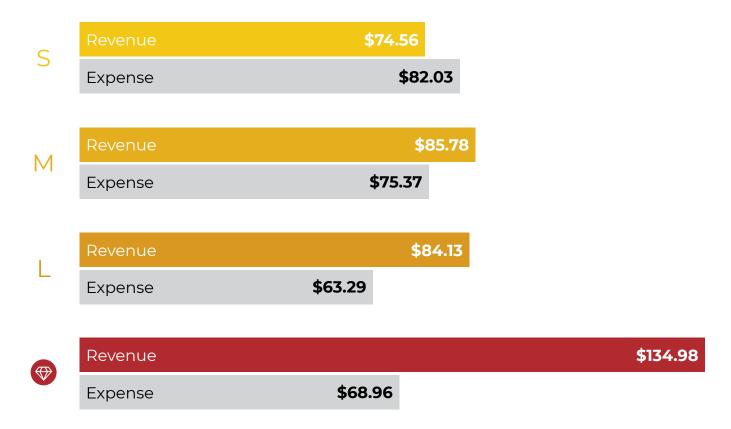


Key Takeaway

Champions achieve profitability by building multiple revenue streams.

Champions lay their foundation with student agreements and supplement with events and retail. From seminars to tournaments, events are an opportunity to generate supplemental revenue. As an added bonus, they also offer an educational and fun experience for your community. Retail merchandise is also an effective way to increase revenue and strengthen your community by offering items like branded gi's and apparel.

AVERAGE REVENUE & EXPENSE PER STUDENT





Champions make almost double what they spend per student.

The Champions' recipe for success is a balance between revenue and expenses, both overall and per student. To strike a profitable balance between revenue and expense per student, you must first know how much revenue per student you're actually making. This isn't just what your agreement list price is, but the actual revenue after discounts and any additional revenue streams are taken into consideration. From there, take a hard look at the ratio between expenses and revenue per student. Don't miss other key data in this report like average square foot per member to identify opportunities to improve that ratio.

EXPENSES AS PERCENTAGE OF REVENUE

Payroll



M: **28%**

L: **39%**

②: 23%



Rent / Mortgage

S: **38%**

M: **22%**

L: **14**%

12%



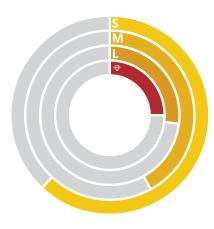
Other Expenses

S: **62%**

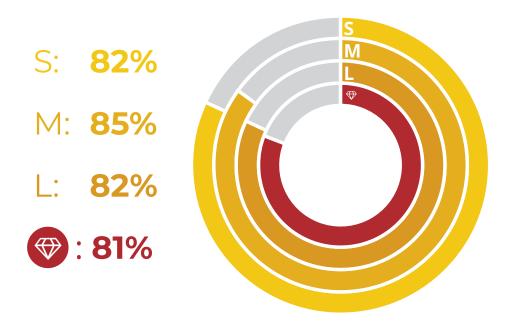
M: **42**%

L: **27**%

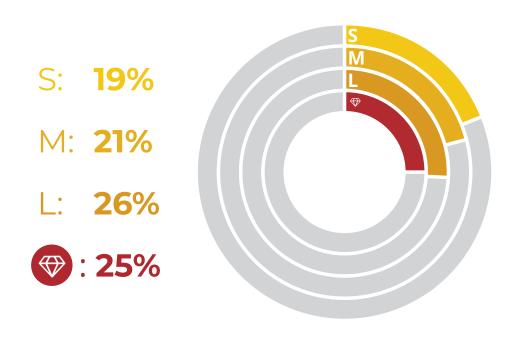
②: 25%



SCHOOLS THAT OFFER DISCOUNTS

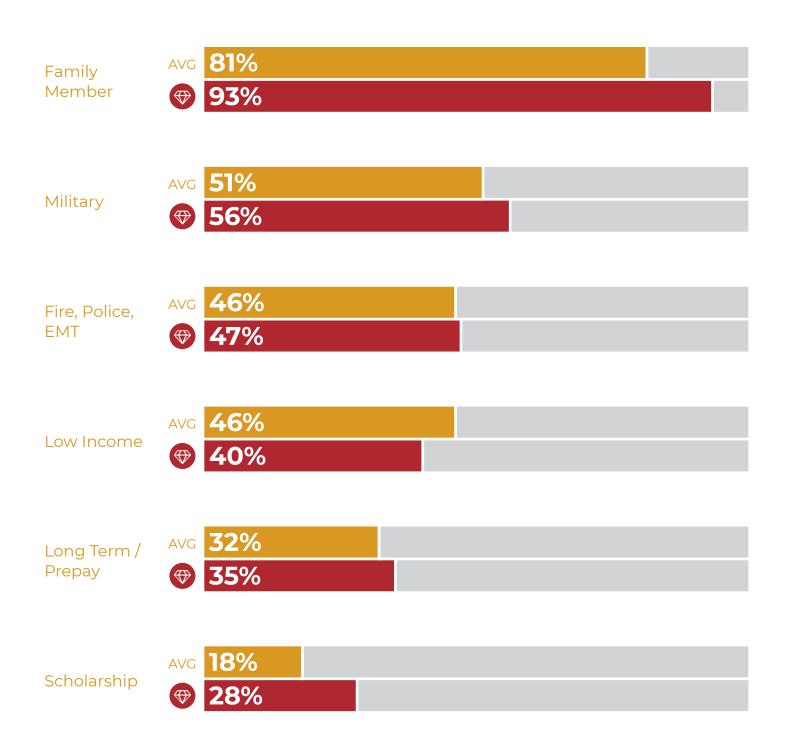


PERCENTAGE OF STUDENT BASE RECEIVING DISCOUNTS



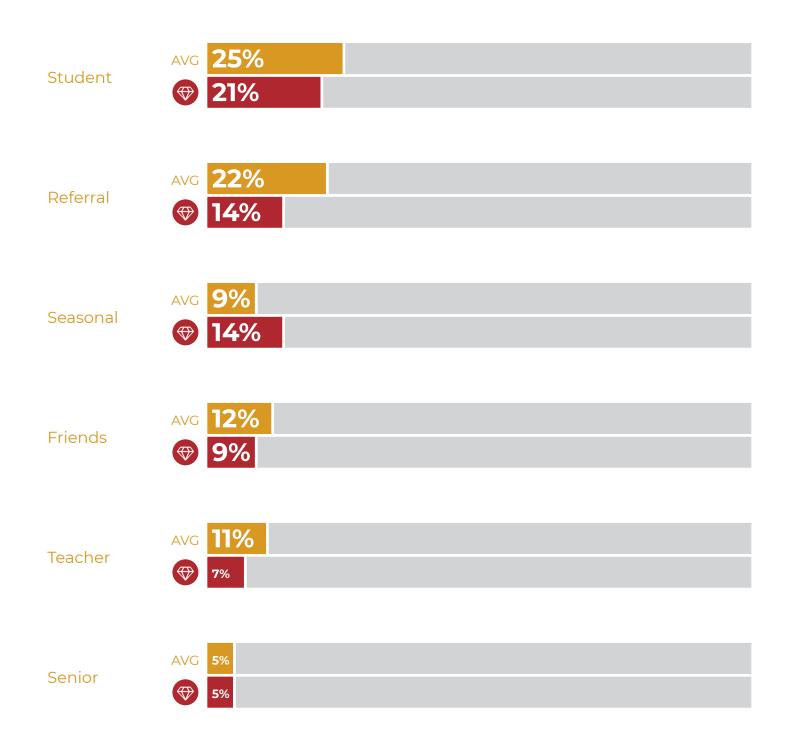
MOST POPULAR DISCOUNTS

Shown by percentage of schools that offer each type



MOST POPULAR DISCOUNTS

Shown by percentage of schools that offer each type



AVERAGE PERCENT OFF BY DISCOUNT TYPE

Scholarship



Long Term / Prepay



Family Member



Military



Low Income



Fire / Police / EMT



Seasonal



Referral



AVERAGE PERCENT OFF BY DISCOUNT TYPE











Champions are intentional about discounting.

While price discounting doesn't generally align with profitability, there are scenarios where it may make sense. In some cases, price discounting has the ability to encourage a desired behavior from prospects. Most notably, 93% of Champions offer a family member discount, which is a great strategy for acquiring new students. Acquiring students through family-driven referrals is both inexpensive and highly efficient. Whether it's a parent or guardian encouraging siblings to join, or an older sibling inspiring their younger siblings; making it easy for families to share the same passion can fuel both acquisition and retention goals.

ESTIMATED STARTUP CAPITAL

\$30,490

STARTUP CAPITAL SOURCE

Savings: 46%

Friends & Family: 15%

Credit Cards: 10%

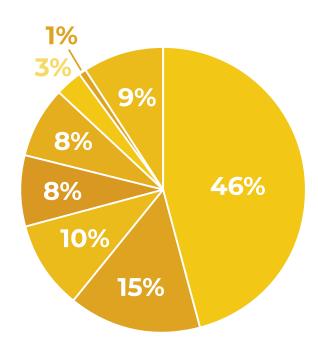
Bank Loan: 8%

Private Investors: **8%**

Finance Company: 3%

Crowdfunding: 1%

Other: 9%



SAVINGS SET ASIDE TO SUPPORT SCHOOL OPERATIONS

Shown by months of expenses in savings



S: **57**%

M: **45%**

L: **30%**

②: 23%

2-4 Months

S: **26%**

M: **37%**

1: 41%

⊕: 46%



5-9 Months

S: **10%**

M: **12%**

L: **22**%

(*): 19%

10+ Months

S: **7**%

M: **6%**

7%

②: 12%





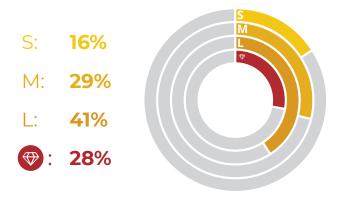
Key Takeaway

Champions save money and typically have at least 2-4 months of operating expenses.

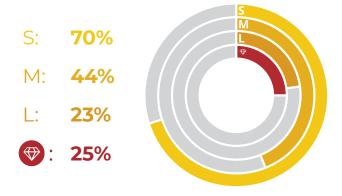
Savings is an often-overlooked aspect of small business, overshadowed by revenue and profitability, but it's equally as important. Having at least 2-4 months of operating expenses in the bank lessens the potential impact of unexpected expenses.

HOW OWNERS PAY THEMSELVES

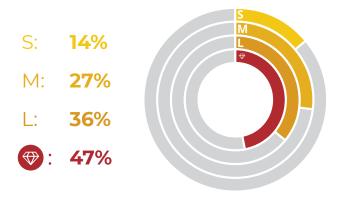
Fixed Salary



Profits

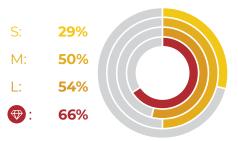


Both

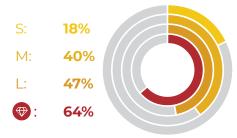


PERCENTAGE OF SCHOOLS INVESTING IN BUSINESS SERVICES

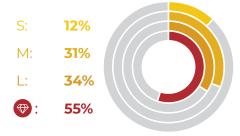
Student Mgmt. Software



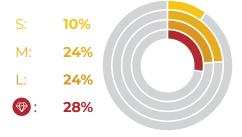
CPA / Tax Service / Accountant



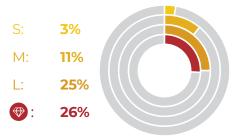
Accounting Software



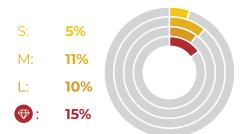
Website Development



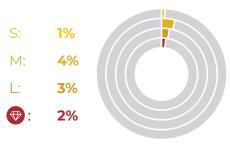
Business Consultant



Marketing Agency



Marketing Software



Key Takeaway

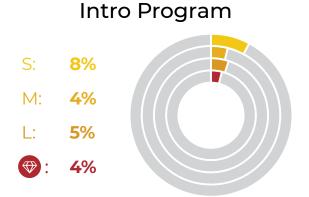
Champions use business tools like student management software.

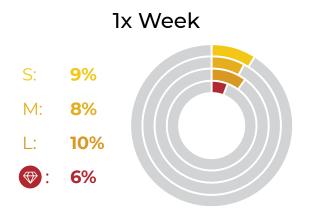
Student management software enhances both the student and owner experience. Tasks normally completed by you or a staff member can be completed by software so you can focus on the business and sharing your passion with students. Integrated marketing tools allow you to attract and nurture leads. Automated communication improves student attendance and retention. Autopay and detailed reporting help you generate reliable revenue and manage your school finances. Before investing in additional personnel resources, consider adding tools for a fraction of the cost.

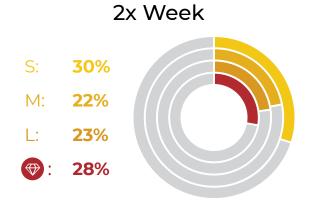


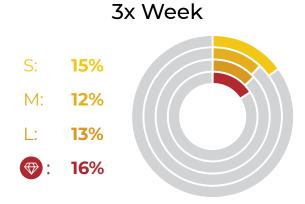
MOST POPULAR AGREEMENT OPTIONS

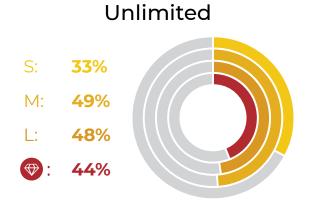
Shown by percentage of students

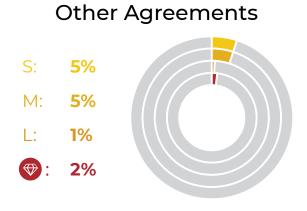












MEDIAN AGREEMENT PRICING

Intro Program 2x Week 1x Week S: S: M: M: \$66.10 M: \$71.31 \$104.08 \$84.93 \$74.05 \$108.40 \$86.46 \$88.99 \$120.80 **Unlimited** 3x Week Other Agreements S: \$102.15 \$136.39 M: M: M: \$134.40 \$133.68 \$130.22 \$122.73 \$144.02 \$95.33 \$138.11 \$147.90 \$80.19

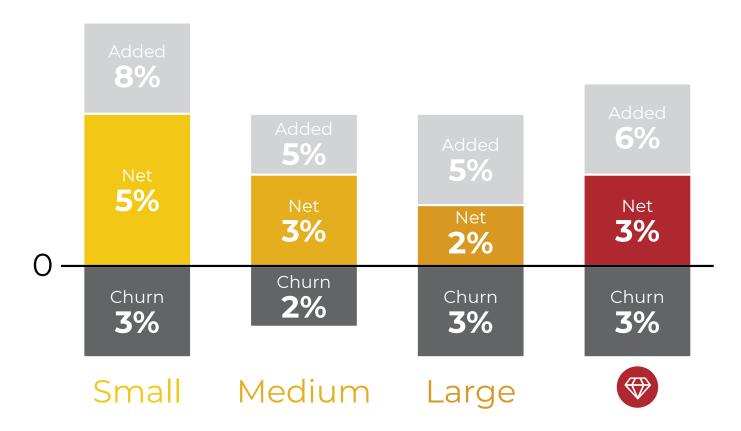


Champions charge what they are worth and sell based on value, not price.

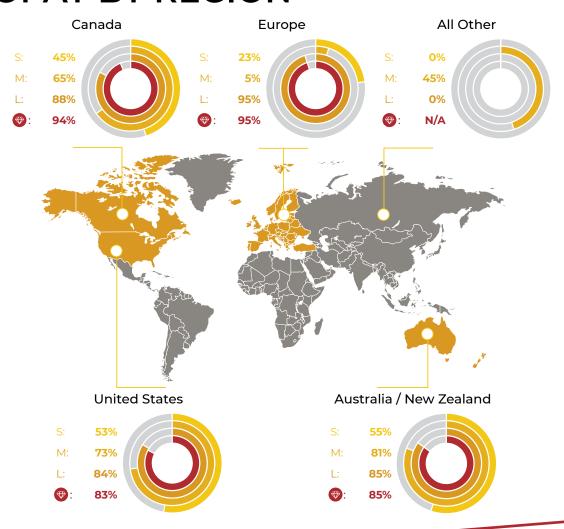
Champions charge more for every type of student agreement. Don't let the size of your school determine how you price your agreements. There is more to the student experience than school size or even amenities. Focus on your unique experience, the quality of your instruction and your audience's unique needs.

YEARLY STUDENT RETENTION

Churn is the percentage of total students lost each month, while Net is the percentage of students added each month minus the percentage of students lost each month.



PERCENTAGE OF STUDENTS ON AUTOPAY BY REGION



Key Takeaway

Champions use autopay to enable reliable revenue and save time.

With 89% of their students on autopay globally, it's safe to say this is a preferred, if not required, standard for Champions. In order to make this a standard practice, you need the right tools in place and a good payment processor. Student management software makes it easy to process automatic payments each month and has the added benefit of proactive student communication to overcome obstacles like expired cards. Depending on your school's needs, adding full service billing to your business management software may also be necessary. Full service billing prevents the business owner from becoming a bill collector, while also making sure all your students' billing needs are taken care of promptly.

Other:

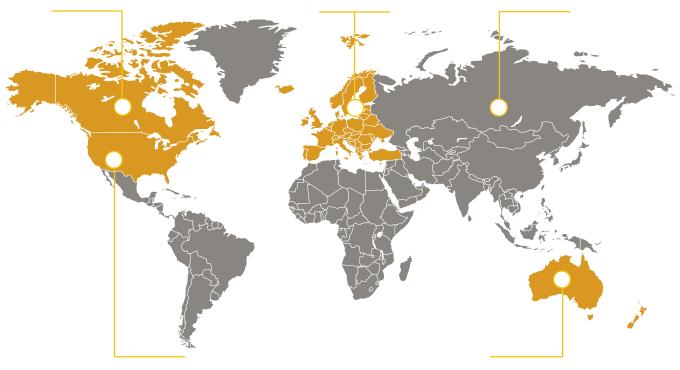
2%

PAYMENT COLLECTION METHODS BY REGION

| Canada | a | Europe | 9 | All Othe | er |
|---------------------------|--------------|---------------------------|---------------|---------------------------|--------------|
| Credit Card: | 47 % | Credit Card: | 12% | Credit Card: | 17 % |
| ACH/EFT/ Direct Debit: | 35% | ACH/EFT/ Direct Debit: | 33% | ACH/EFT/ Direct Debit: | 53% |
| Cash: | 14% | Cash: | 48% | Cash: | 25 % |
| Paper Checks | : 2 % | Paper Checks | s: 7 % | Paper Checks | : 5 % |

0%

Other:



United States

 Credit Card:
 62%

 ACH/EFT/
 16%

 Direct Debit:
 12%

 Paper Checks:
 9%

 Other:
 1%

Australia / New Zealand

Other:

0%

Credit Card: 29%

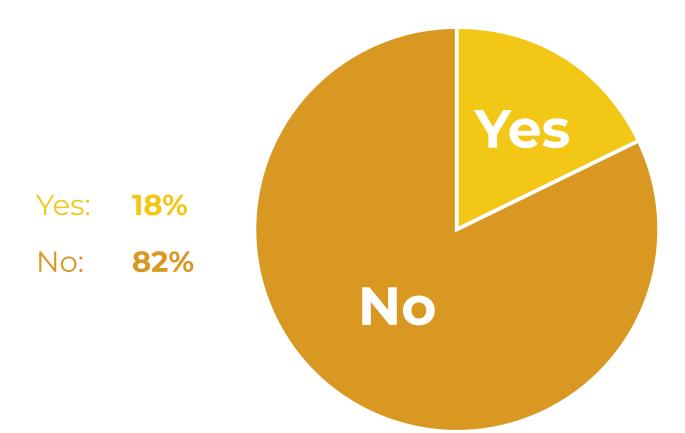
ACH/EFT/
Direct Debit: 66%

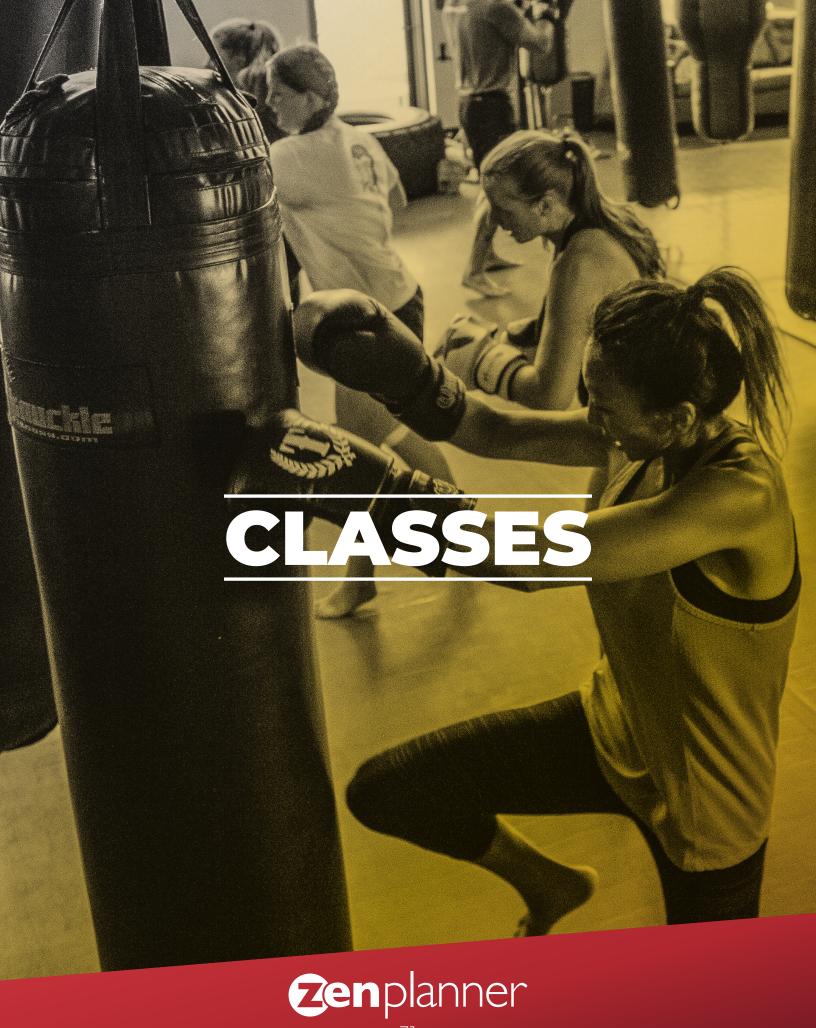
Cash: 6%

Paper Checks: 0%

Other: 9%

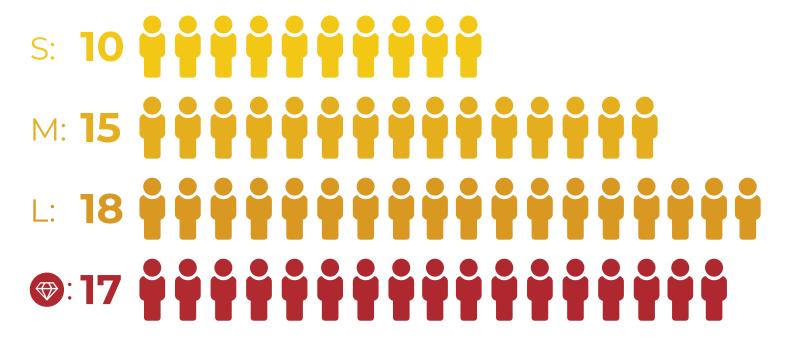
ACCESS TO MULTIPLE LOCATIONS WITH ONE MEMBERSHIP





Classes

AVERAGE CLASS SIZE

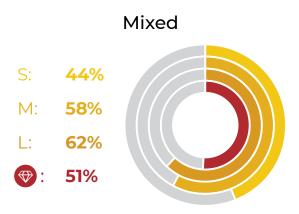


AVERAGE CLASSES PER DAY

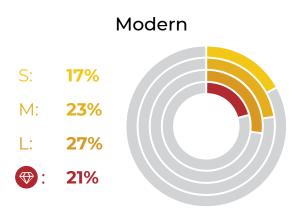
| Day of the Week | Small | Medium | Large | ₩ |
|----------------------|-------|--------|-------|----------|
| Monday | 2 | 5 | 6 | 6 |
| Tuesday | 2 | 5 | 6 | 6 |
| Wednesday | 2 | 5 | 6 | 6 |
| Thursday | 3 | 5 | 6 | 6 |
| Friday | 1 | 3 | 4 | 3 |
| Saturday | 2 | 3 | 4 | 4 |
| Sunday | О | | 1 | 0 |
| Total Weekly Classes | 12 | 27 | 33 | 31 |

Classes

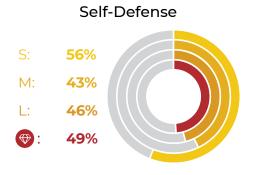
CLASSIFICATION

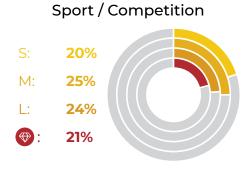


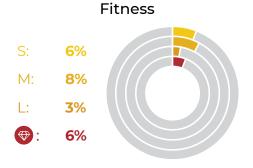
Traditional S: 39% M: 19% L: 11% \$\tilde{\top}\$: 28%

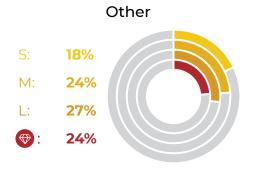


CURRICULUM FOCUS



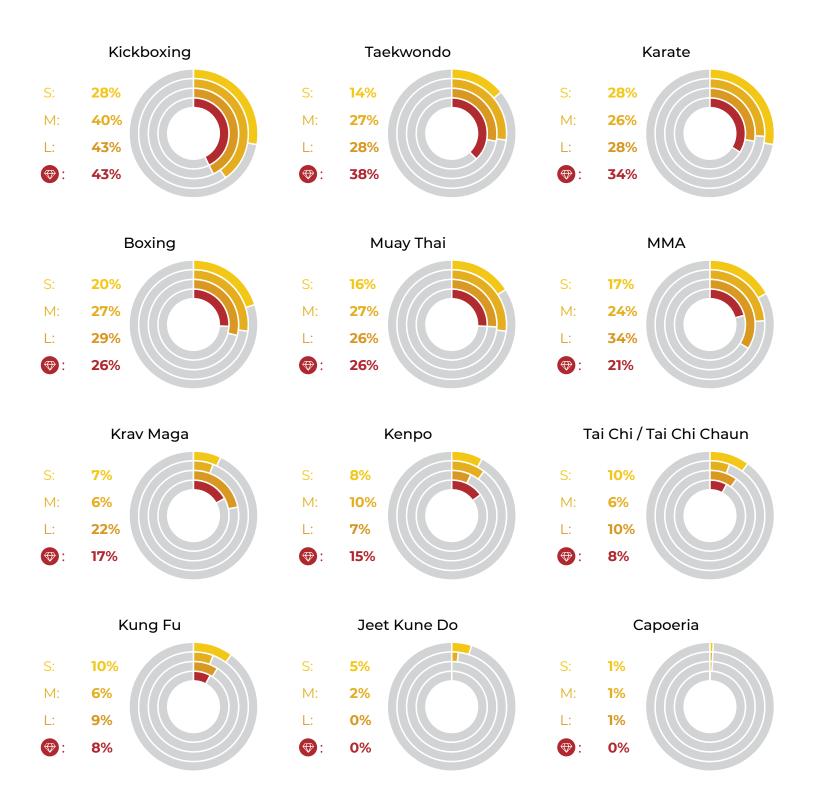






Classes

STRIKING DISCIPLINES OFFERED



Classes

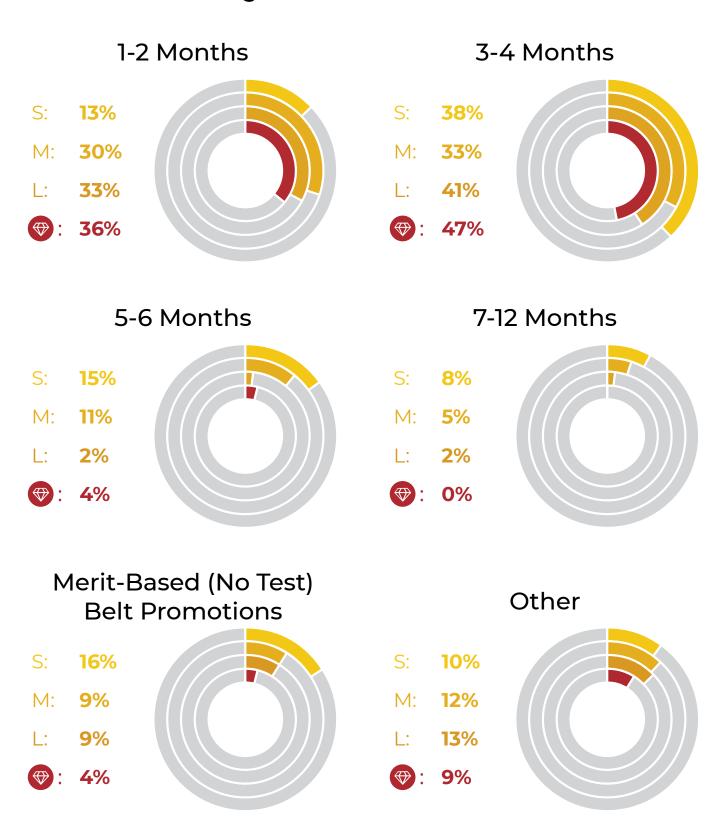
GRAPPLING ARTS OFFERED





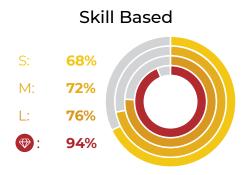
Belt Tracking

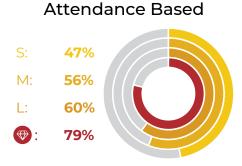
TESTING FREQUENCY

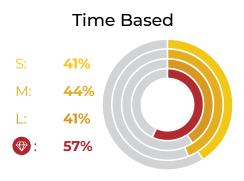


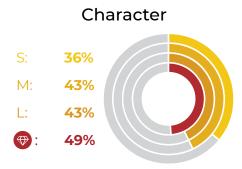
Belt Tracking

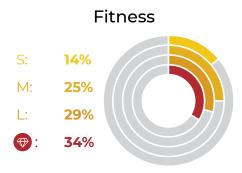
TESTING CRITERIA

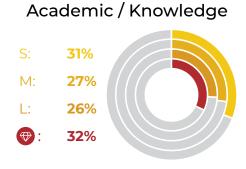


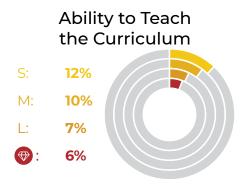










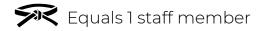




Zenplanner

Staff

AVERAGE NUMBER OF STAFF



Part-Time Instructors

C. (S)

M. 38 38 38

Admin / Front Desk

S:

M: >><

L: >><

Full-Time Instructors

S: 🔊

M: >X

School Managers

S:

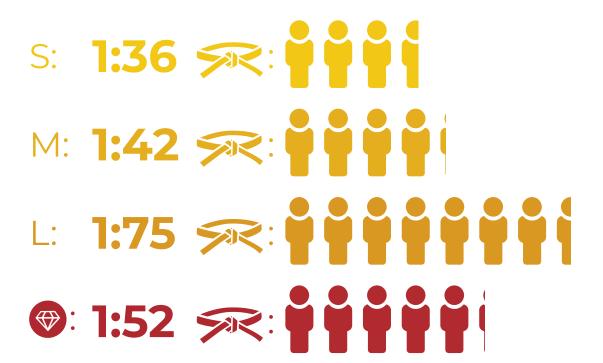
M: >><

⊕: ≶

Staff

INSTRUCTOR-TO-MEMBER RATIO

Equals 10 members



AVERAGE HOURS PER WEEK

Part-Time Instructors S: M: 11 **⇔**: **Full-Time Instructors** S: 14 M: 26 33 28 Admin / Front Desk S: M: 9 16 12 **School Managers** S: M: 18 26 29

AVERAGE HOURLY PAY

Part-Time Instructors

S: \$19.89

M: \$20.79

\$17.36

\$17.40

Full-Time Instructors

S: \$26.90

M: \$21.02

\$22.08

⇔: \$23.64

Admin / Front Desk

S: \$12.83

M: \$12.54

\$12.24

⇔: \$12.33

School Managers

S: \$23.16

M: \$19.86

\$20.70

\$20.71



YEARLY MARKETING SPEND

S: **\$3,000.40**

M: **\$7,240.08**

L: \$10,389.38

\$10,739.96

| Platform | Small | Medium | Large | ₩ |
|------------------------------------|------------|------------|-------------|-------------|
| Facebook | | \$1,520.30 | \$2,498.83 | \$2,413.73 |
| Google Ads | | \$1,090.46 | \$2,473.25 | \$2,725.02 |
| Local Advertising (Ex: Newspapers) | | \$1,869.66 | \$1,843.68 | \$1,646.29 |
| Events | | \$699.63 | \$1,262.29 | \$1,132.31 |
| Other Social Media | | \$910.28 | \$654.38 | \$1,226.64 |
| Marketing Materials (Ex: Flyers) | | \$570.95 | \$1,120.80 | \$879.29 |
| Referrals | | \$478.80 | \$536.15 | \$716.68 |
| Bing | \$350.00 | \$100.00 | \$0 | \$0 |
| Total Yearly Marketing Spend* | \$3,000.40 | \$7,240.08 | \$10,389.38 | \$10,739.96 |

^{*}Due to reporting variations, yearly average marketing spend will vary from aggregated monthly marketing spend (p.9).

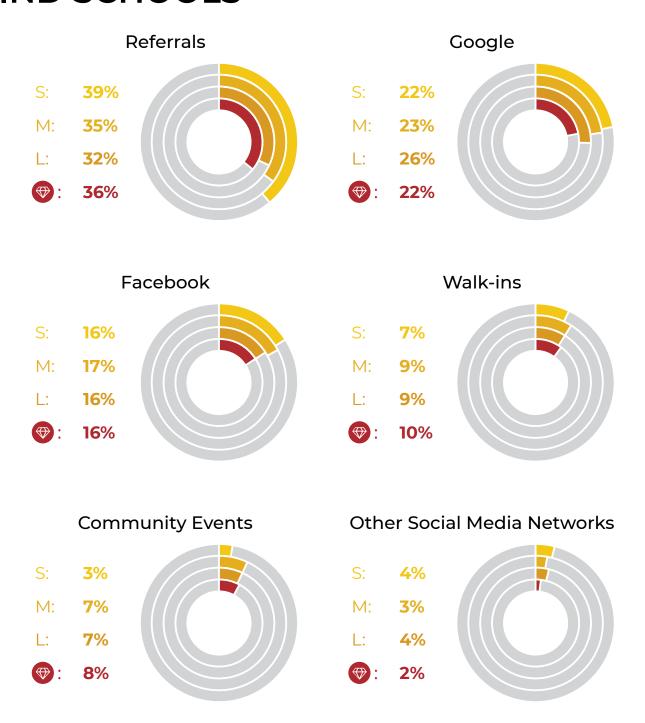


Key Takeaway

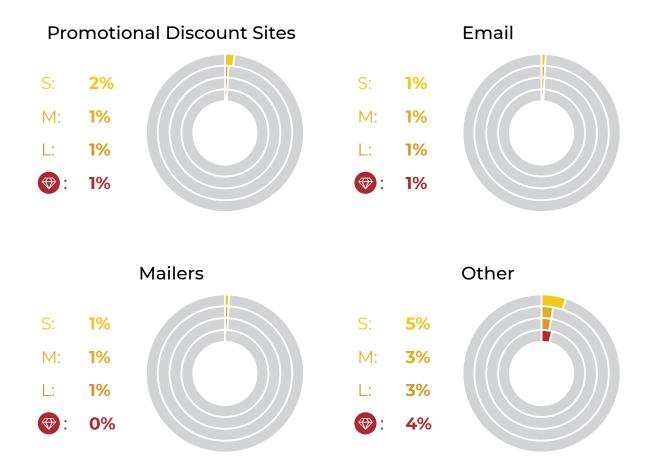
Champions see the value of investing in marketing.

Champions see value in marketing platforms like Facebook and Google Ads, and these two channels account for nearly half of their total marketing spend. Facebook and Google Ads can help any school attract prospects outside their event and referral marketing strategies. They also allow you to create highly targeted advertisements based on the ideal audience you want to reach. Before you invest in digital marketing, make sure your website is up to the challenge and optimized to convert the influx of visitors into prospects.

HOW PROSPECTIVE STUDENTS FIND SCHOOLS



HOW PROSPECTIVE STUDENTS FIND SCHOOLS

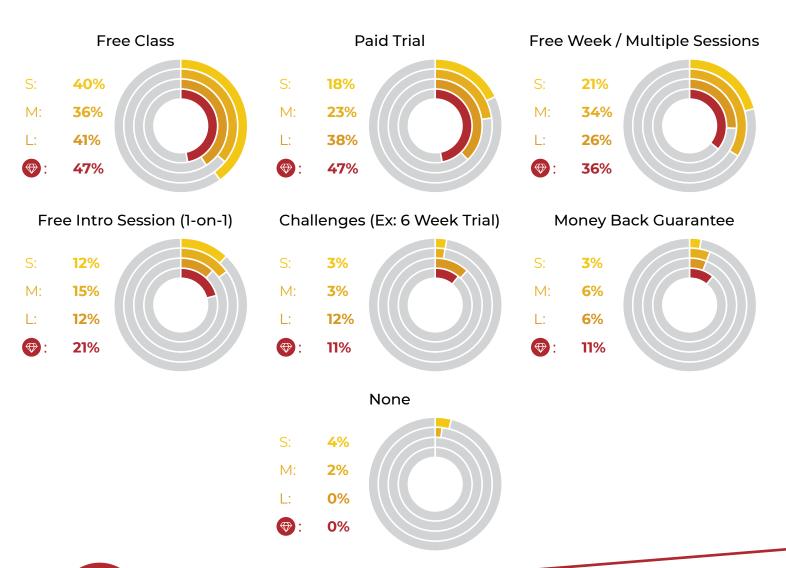




Referrals are the most common way prospects find schools.

Champions invest in referral marketing and it works. Referrals generate highly qualified leads because the prospect learns about the school from someone they know and trust. Furthermore, referral marketing doesn't require significant expertise like other marketing tactics. There is virtually no barrier to entry for starting a referral program and it costs less than other strategies like digital advertising or events.

TYPES OF PROMOTIONS OFFERED





Champions know their service speaks for itself, so they strive to get prospects on the mat and allow the experience to convert them into students.

Champions most commonly offer free classes and paid trials to prospective students. The free class serves as a noncommittal way to experience the school. The paid trial offers a low barrier to entry offer to transition prospects from a free class to the full experience. Experiment with using both free classes and paid trials to get more prospective students in the door. This will help them experience your undeniable value and ultimately, convert them to loyal students.

AVERAGE LEADS / PROSPECTS PER MONTH

S: **15**

M: **2**1

L: 45

%: 40

PERCENTAGE OF LEADS THAT SIGN UP FOR AN AGREEMENT

S: **38%**

M: **47%**

L: **49**%

(*): 51%





Become a Champion with Zen Planner

Zen Planner makes martial arts schools wildly successful. Our comprehensive, customizable school management solutions provide you with the necessary tools to take your business to the next level, enabling you to spend less time behind the desk and more time with your valued students.

To learn more about what Zen Planner can do for your business, schedule your demo today.

SCHEDULE YOUR DEMO